

Subject: 01 Gbps NKN-NMEICT Visva Bharati University
Shantiniketan link is down from 25.05.2019

Date: Sat, 1 Jun, 2019 at 1:00 pm

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Mr Ramakant Sharma
CGMT, W.B Circle, BSNL

Dear Sir,

This is regarding the **01 Gbps NKN-NMEICT link from NIC iNOC Kolkata, Nizam Palace to Visva Bharati University Shantiniketan, which is down from 25.05.2019 to till dated**. The following Communication has been made with BSNL:

1. After the above mentioned link got down on 25.05.2019 communication has been made with BSNL (**Docket No NMEICT201905250011**) and after checking the link local BSNL has informed that the BSNL link is OK and there are problem in NIC Router installed at Visva Bharati University.
2. Engineer from NIC visited the University site and after discussion with University and BSNL officials the BSNL OFC has been directly connected to Visva Bharati University Network equipment Optical port (bypassing the NIC Router installed at University end) but the link was still down and after checking Local BSNL informed that there is a Fibre cut and they are working on it.
3. After restoration of the Fibre cut (as informed by BSNL) the link is still down till dated. Communication has been made with JTO Bolpur, AGM Suri, TDM Suri, GMT Asansol and requested them to check the link using a OFC to Ethernet 01 Gbps Media converter or Transmission equipment (like MUX) at Visva Bharati University end as the link can be checked End to End but the link is still down.

So you are requested to take necessary action from your end to make the link up.

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With Regards

NKN - West Bengal Support Team

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