

NOTIFICATION

The undersigned is to convey that the Govt. of India has launched a portal named 'Public Grievances Portal' (pgportal.gov.in/cpgoffice/) wherein complainants may lodge their grievances on-line as communicated by the Under Secretary (CU), MHRD, New Delhi on 4th. March, 2015. In terms of the guidelines of the Ministry, the autonomous bodies dealing with substantive functions as per Allocations of Business Rules, 1961 have their respective grievance redress machinery. In this connection, the Ministry has designated the Registrar, Visva-Bharati as Director of Grievances in the University.

In compliance with the guidelines of the Ministry, a Public Grievances Portal will be opened on-line regularly and action shall be taken to settle the grievances at the earliest. In order to coordinate the entire matter relating to the said Portal, Shri Hillol Mukhopadhyay, Assistant Registrar, Establishment is hereby engaged as Nodal Officer of the Public Grievances Portal of the University.

No. Reg/Notifi/156 Date: 19.03.2015 Registrar Visva-Bharati

To:

- 1. Shri Saugata Chattopadhyay, Joint Registrar, Establishment
- 2. Shri Hillol Mukhopadhyay, Assistnt Registrar, Establishment

Copy to:

- 1. Pro-Vice Chancellor/All Provosts/Directors/Adhyakshas of Bhavanas/Vibhagas
- 2. Heads of all Academic and Administrative Departments/Offices
- Shri Umesh Kumar, Under Secretary (CU), Department of Higher Education Ministry of Human Resource Development, Shastri Bhavan New Delhi-110 115
- 4. Finance Officer
- 5. In-Charge, Computer Centre
- 6. C. S. to Vice-Chancellor
- 7. Assistant Registrar, Office of the Pro-Vice Chancellor
- 8. Assistant Registrar, Examinations
- 9. P. A. to the Registrar
- 10. University Webmaster-to upload it on the University Website