



## Visva-Bharati Computer Centre

### UPDATE ON MHRD Wi-Fi OUTAGE

14 June 2019/ 1430 Hrs

- All concerned are hereby informed that MHRD Wi-Fi services continue to remain unavailable since 08 June 2019 due to technical problems at RailTel, Gurugram.  
*Please see below communication received today from RailTel designated Wi-Fi vendor.*

#### Intermittent RADIUS performance issues

Anuj, me, santo, Praveen, Vice-Chancellor, shashi, Yogesh, Ajay, ppdas & CTT

**A** Anuj to me +6  
1:46pm

Dear Sir,

Some more delay in restoration due to VM crash and need to reinstall.

We are shifting to a high end solution from Inventum, however, there is some issue in VM server, which we are trying to solve.

We apologise for the delay in restoration and will be sharing a detailed Root cause analysis and how we will avoid the same in future immediately after the issue is resolved.

Best regards,

Anuj Kumar

*Sankarankan Dasgupta 14/VI/2019.*  
Nodal Officer, MHRD Campus Connect

VBCC/39/2019-20

प्रभारी  
संगणक केन्द्र  
विश्वभारती  
IN-CHARGE  
COMPUTER CENTRE  
VISVA-BHARATI